



ZOOM DOG TRAINING

WITH MARC GOLDBERG

HIGHLY EFFECTIVE VIDEO CHAT LESSONS



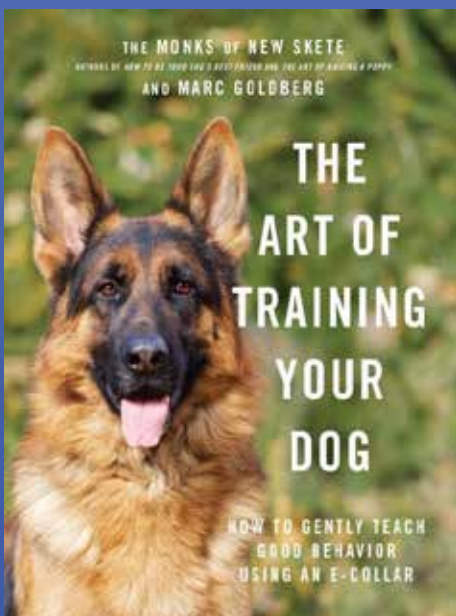
PRIVATE VIRTUAL TRAINING
FOR PUPPIES AND DOGS



Marc Goldberg is a renowned dog trainer and published co-author of "Let Dogs Be Dogs" and "The Art of Training Your Dog."

VIRTUAL DOG TRAINING SERVICES

- Puppy classes for the right start.
- Full day training and problem solving
- Fully customized for you.



Marc Goldberg is a renowned dog trainer who has been training dogs since childhood. He is coauthor with the Monks of New Skete of *Let Dogs Be Dogs* and *The Art of Training Your Dog*. He is past president of the International Association of Canine Professionals and has been inducted into their member's Hall of Fame. Patrick Farrell is in his second decade of working closely with Marc. Patrick has taught numerous workshops for dog owners and professional trainers, teaching alongside the Monks of New Skete.

Our virtual dog training services are private lessons where you receive detailed and personalized assistance for you and your dog or puppy using any of the popular video chat options such as Zoom, FaceTime, Messenger or WhatsApp. We have helped thousands of people succeed with their dog, for behaviors that include, but are not limited to:

Puppy biting, anxiety, excessive barking, jumping, leash pulling, not coming when called, destructive chewing, housebreaking problems, counter surfing, food stealing, laundry or object stealing, guarding objects, and some forms of aggression.

Available anywhere in the world. Call today to get started.

Call or Text to Learn More

Marc Goldberg 224-407-2131 - Patrick Farrell 630-973-8279

www.ChicagoDogTrainer.com

FAQ About Zoom Dog Training

Q: Does virtual dog training and puppy training really work?

A: Absolutely! In fact, we have been doing it for years. You don't always need a dog trainer to hold the leash or even handle your puppy. What you need most is very specific and easy to follow instructions on what you can do to quickly get improved behavior.

Q: What does puppy training include?

A: For puppies 8 weeks and above we can assist you with puppy biting, excessive crying or barking, separation anxiety, potty training, crate training and much more. Most puppy owners will also want to ask questions and we're happy to answer all of them.

Q: What does full obedience training include?

A: Typically for dogs 20 weeks or older: Leash manners for better neighborhood walks. Sit stay. Down stay. Sit at the door. Recall even off leash, even with distractions. Go to place: meaning go lay down on a dog bed and wait to be released. Reduce or eliminate problem behaviors such as jumping, chewing, counters, etc.

Q: Does it matter where I am located?

A: No! You can be located anywhere in the world and we are able to help you. Lessons are given in English. However, lessons are available in Spanish by special arrangement.

Q: When are appointments usually available?

A: We offer appointments 7 days a week, usually between the hours of 4 pm and 8 pm Central Standard Time. (Chicago time)



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Q: How many sessions will I need?

A: Owners of young puppies (8 to 16 weeks) will typically need only one session, but you can take additional ones if you desire. Owners of dogs 20 weeks and older may want to solve only a few problems with 1-3 lessons. Or you may wish achieve full obedience training, including off leash recall, taking five or six lessons.

Q: Is there a contract or obligation?

A: There is no contract requiring you to commit to additional lessons. You arrange and pay for each individual session at your own discretion and pace. If doing multiple lessons for obedience training we recommend weekly lessons but that is not mandatory. There is a Release of Liability which you sign prior to taking your first lesson. Regardless of how many lessons you take, you only have to sign the release once. It is an online signature which you can do from your phone, tablet or computer.

Q: How do I pay?

A: We accept payment through Venmo, Zelle or QuickPay. These are all safe and common apps. Most people have access to some of them through their institution's online banking. Everyone has access with a smartphone. We do not accept checks or credit cards.

Q: Can you teach me the technology of payment and video chat?

A: Unfortunately, we cannot. Luckily, good explanations on how to use all of the relevant payment and video chat technology is available for you on YouTube and Google. Or you may want to ask a family member or friend to walk you through it. Be familiar with your video chat technology well before the day of your lesson. We will not send you a Zoom link to the chat. You will send it to us. This will enable you to record the session. If it is new to you, practice using the video chat technology several times with a friend well before the lesson.

Q: Do you guarantee it will work for me?

A: Although the vast majority of our clients are very happy with their results, we cannot issue a guarantee. That's because every dog is affected by environment, health and genetics which we cannot control. It helps if you are diligent and have a bit of aptitude for the work. If you are physically outmatched by your dog, you might ask a family member or friend to do the more physical work for you. There are always risks to training dogs. You could fall or be knocked down, even in your own home. You assume all risk associated with training your dog.



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Q: How do I get started?

A: *Text or call us to discuss your goals.

*Make an appointment for the lesson.

*Advise us which video chat app you will be using. We strongly suggest Zoom because we find it stable and you can easily record the session for unlimited review.

*Pay within 24 hours of booking the lesson or your slot will be released.

Q: What do I do the day of the lesson?

A: Within one hour of the appointment, email us a link to the video chat session if using Zoom. Email an actual link, not simply an ID and password. Let us know at least an hour before your appointment if you will be using any platform other than Zoom and we will give you instructions. Marc's email: chicagodogcenter@gmail.com
Patrick's email: chicagodogfarm@gmail.com

Q: What if I have technical difficulties during the lesson?

A: If you experience video chat technical difficulties at any time during the lesson, we can switch to a simple phone call or even FaceTime, but we cannot give you credit and reschedule the lesson. The lesson must be conducted during the time slot you booked. If you experience technical difficulties severe enough that the lesson cannot be started or completed, your lesson and fee will be forfeit as we have blocked out the time especially for you.

Q: Can I cancel a lesson and either reschedule it or receive a refund?

A: Yes, but you would need to notify us 24 hours or more in advance of your appointment. We cannot reschedule or refund a lesson which is altered less than 24 hours in advance regardless of reason. We're so sorry but even last minute emergencies on your end do not qualify for a refund, so schedule carefully.

Q: Will you actually be training my dog during the lesson?

A: No. We will be working closely with you to teach you all the concepts and exercises you need to successfully train your dog with our personalized coaching and assistance.

Q: Will I receive written material?

A: You will be receiving precise details during the video chat which you can replay and review as needed. However, we strongly advise you to purchase our book THE ART OF TRAINING YOUR DOG, and you will have a complete review of all lessons and concepts, along with 200+ photos.



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Q: What if I have questions between lessons?

A: Because we are supplying you with very clear instructions and you'll have *The Art of Training Your Dog*, most people will not have urgent need to ask questions between lessons. We recommend you keep a notebook and jot your questions down so we can answer them in the first few minutes of your next lesson. However, if you believe you have a critical need to discuss questions prior to your next regular lesson, you may request a 30-minute Q&A appointment.

Q: Can you look at and critique videos I make of my dog?A:

Yes, we can do that at the beginning of a lesson, but we recommend keeping it brief so we don't eat substantially into the lesson. Or we can do that in a paid Q&A appointment if you wish to book one of those, but that is not usually needed.

Q: What equipment will I need and what does it cost?

A: For puppies under 20 weeks you'll just need a leash and treats. For dogs and pups over 20 weeks you may need some or all of the following depending on the issues: our training book, treats, a leash, long line, parachute cord, training collar and e-collar. In the first lesson, we will go over all the options with you, make recommendations and tell you where you can source the equipment. We do not sell equipment.



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